



CL-OS1021

System Emergency Event Management Policy

Issue Version Number: 2.0

Data Classification: Public

Published Date: 10/06/2025

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Please ensure you have the most up-to-date copy at all times.

Contact the Document Owner for the latest version.

CL-OS1021 System Emergency Event Management Policy

Overview

Document purpose This document details Centralines' policy for managing load on its network during a System Emergency Event.

Intended audience This document is for retailers, consumers and the System Operator to assure compliance with legislative requirements.

Document contributors

Contributors	Name and Position Title	Approval Date
Owner	David Bredda Operational Engineering Team Lead - Networks & Operations	23/05/2025
Authoriser	Edward Brown Operations Manager – Networks & Operations	30/05/2025
Approver	Gagan Chadha General Manager – Networks & Operations	10/06/2025

Note

This document has been reviewed by Centralines' Operations and Management teams who agree with its content.

Key dates **Published Date** **10/06/2025**

Recommended renewal period – every 5 years, or earlier if any of the following occur:

- legislative or regulatory changes
- risk reviews
- continuous improvements
- user feedback, or
- audit findings

Scope

This document is intended for use by Centralines, and any other company who has contractual authorisation from Centralines to use this document.

Should a contractual company's business practices vary from those within this document, it is their responsibility to either:

- update the document accordingly, or
- create a Schedule containing variations to the document before distributing.

Overview

Related references

Legislation

- Electricity Industry Participation Code 2010

Centralines Plans

- CL-FC9014 Participant Rolling Outage Plan
- FC9007 Incident Management Response Plan

Content

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1. Definitions/Abbreviations

Asset Capability Statement	A statement provided to the System Operator of capability and operational limitations that apply to specific assets during normal and abnormal conditions that may arise on the grid.
Centralines	For the purposes of this document includes Centralines and Unison Networks Limited (Unison) staff involved in the management and operation of Centralines' network under the Management Services Agreement between Centralines and Unison.
Code	For the purposes of this document refers to the Electricity Industry Participation Code 2010.
Grid emergency	A situation declared by the System Operator in compliance with the Electricity Industry Participation Code 2010.
Supply shortage declaration	Declaration made by the System Operator after consultation with the Electricity Authority.
System Operator	Operator of the national electricity transmission grid (Transpower).

2. Policy Statement

2.1 System Emergency Event

The Electricity Industry Participation Code 2010 (Code) refers to a System Emergency Event as a grid emergency and, in respect of networks, any emergency where:

- public safety is at risk
- there is a risk of significant damage to any part of the network
- Centralines is unable to maintain network voltage levels within statutory requirements, or
- an Unplanned Service Interruption affecting the network is imminent or has occurred.

Such an event will have significant consequences on essential services, households, businesses, and infrastructure. This policy sets out Centralines' priorities in a System Emergency Event, in relation to:

- load management
 - controlled load, and
 - restoration of load.
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3. Principles

3.1 Legislation

Centralines will comply with the requirements of the Code, and their associated technical codes. To achieve this Centralines:

- specifies the criteria, methodology and principles to be applied in:
 - implementing outages, or
 - taking any other action in the event of a Supply Shortage Declaration by the System Operator in its **CL-FC9014 Participant Rolling Outage Plan**
 - specifies the operational functions needed to implement this policy in its **FC9007 Incident Management Response Plan**, and
 - provides the System Operator with an Asset Capability Statement. This statement describes the amount of load available to trip in response to an under-frequency event, as required by the Code.
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3.2 Priorities

Centralines will assess and set its priorities for load management, controlled load and restoration of load based on the nature and extent of the System Emergency Event. For each System Emergency Event Centralines' priorities will be:

- safety
 - network stability and security
 - restoration of power to critical infrastructure, such as hospitals and water plants, and
 - high voltage lines, and equipment (such as substations) that will restore the most power to as many customers as possible at once.
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Appendix A – Summary of Document Changes

Date	Version No.	Changes to Document	Creator	Authoriser	Approver
27/04/2021	1.0	New document.	Operations Manager – Networks	Operations Manager – Networks	GM Networks & Operations
10/06/2025	2.0	Full Review: Title changes and Key dates updated Updated references to FC9007 Incident Management Response Plan. Minor wording adjustments	Operational Engineering Team Lead - Networks & Operations	Operations Manager - Networks & Operations	GM Networks & Operations